

	ESTÁNDAR GLOBAL DE CERTIFICACIÓN HALAL. S.L.		 EstándarGlobal
	QUALITY POLICY		
	DCI.005	REV.05 (eng)	
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EGCH S.L. “Estándar Global de Certificación Halal S.L.” and its subsidiaries, are a group of companies, created for the purpose of controlling the application of Marca de Garantía Halal de Junta Islámica, as well as those halal certification standards, operating as an international product certification entity. The mission of the Global Halal Certification Standard and its group of companies is to provide services that meet the expectations of our customers and stakeholders. In line with this mission, the Management of EGCH, S.L. establishes as priority objectives:

- ✓ **Provide confidence to all interested parties** in terms of reliability, technical capacity, availability, diligence, and security, guaranteeing the service they request.
- ✓ Have sufficient flexibility to **adapt to the requirements of our customers and stakeholders** in a dynamic, changing, and competitive environment.
- ✓ **Constantly improve its procedures for the implementation and development of the Islamic Board Halal Guarantee Mark**
- ✓ **Have staff with sufficient training and motivation**, and thus achieve the improvement of processes and their orientation to the satisfaction of all stakeholders and the staff themselves.
- ✓ **Ensure the quality, independence, impartiality, integrity, and confidentiality of all its activities, both internally and externally.**

To meet these objectives, the Management of EGCH, S.L. has established measures conducive to the maintenance and improvement of the quality of the services provided, controlling the service processes, effectively managing resources, and ensuring the satisfaction of its staff.

To achieve these objectives EGCH, S.L. undertakes to:

- ✓ **Provide resources** to ensure that the activities related to certification will be developed in a timely manner.
- ✓ **Sign the cooperation or recognition agreements that proceed** for greater recognition of the activities of the certification.
- ✓ **Promote and disseminate the** activities, the purposes of the entity and its certificates.
- ✓ **Train all its staff** with the aim of forming a work team of excellence, **ensuring that** all personnel involved in certification and halal auditing **always meet the professional qualification scales necessary** for the development of their functions.
- ✓ **Strict compliance with Islamic religious requirements in our country**, as well as the **UNE-EN-ISO 17065:2012 standard**, and those **other rules or regulations** in which EGCH, S.L. is approved or accredited.
- ✓ **To maintain the necessary investment**, with the aim of constantly improving its management for the certification, application and development of the halal guarantee mark of Islamic board, as well as customer satisfaction.
- ✓ **Ensure the maintenance of the independence, impartiality, integrity and confidentiality of all its activities, as well as all personnel** with influence in the audit and/or certification process.
- ✓ **Maintain a business and business model** in accordance with Islamic Law contained in the Koran, in the traditions of the Prophet Muhammad (peace be upon him) and the teachings of Islamic jurists.
- ✓ **That its policies and the procedures under which it operates will never be discriminatory**, for any reason, being accessible to all applicants whose activities are within the scope of its operations.

The policies and objectives are approved and supported by the organization and are mandatory for all personnel working for **EGCH S.L.**, for this, the General Management has the necessary responsibility and authority to ensure that this policy is understood, implemented, and maintained at all levels of the organization and to identify quality problems, initiate their solution and ensure that corrective actions are implemented.

Consequently, with the expressed will, the General Management undertakes to provide the material and human resources that are necessary, in the conviction that the cost that this implies, is nothing more than an advantageous investment, for the continuous improvement of the activities of **EGCH S.L.** and the satisfaction of all stakeholders.

In, Córdoba, April 28, 2023

Fdo. The Directorate-General

